My sister is deaf and the video relay services provided by Sorenson is one of the best and most time efficient ways I have ever had a relay call. I was so impressed by the services I received through Sorenson, that I inquired about how to work there. Their customer service and their ability to bridge the gap fills in a hole that is left by text relay services. PLEASE DO NOT CUT THE FUNDING. Additional services should be sought for regarding this awesome new technology.